

Terms and Conditions of Hire

This contract of hire is between the Owner of Apartment and the lead name of the booking party (The Hirer) and is non transferable. Names of all members of the booking party and incoming/outgoing flight numbers must be made known by the Hirer at their earliest convenience.

The contract is for the use of the apartment only for the agreed hire period. The apartment will be made available for your use from 2pm on the day of arrival and must be vacated by 11am on the departure date unless there has been explicit prior agreement. The Hirer is responsible for all flights and transfers.

Confirmation & Deposit

All bookings are provisional and will be held for 7 days subject to receipt and clearance of a non-refundable booking deposit of £50 per booked week.

Breakage Deposit

A breakage deposit of £100 is required for all bookings, to be paid with the balance. Assuming no damage or loss this will be refunded 2 weeks after the end of the rental period.

Balance

The full balance and breakage deposit is due 6 weeks before the start of the rental period. Any bookings made within 6 weeks of the period start must be paid in full. Failure to pay any outstanding balance will be seen as a cancellation.

Cancellation Policy

All booking deposits are non-refundable. Should you need to cancel the booking the following refund will be applicable:

6 – 4 Weeks	75% of balance
4 – 2 Weeks	50% of balance
Less than 2 weeks	No refunds given

If, due to unforeseen circumstances beyond the owners' control, the owner has to cancel your booking, all monies paid to the owner to date will be refunded. The owner is not liable for any other expenses incurred by the hirer.

Cleaning

The apartment will be cleaned before your stay and after in preparation for the next party. This once weekly clean and linen change is included in the rental cost and is not optional.

Some cleaning equipment and a washing machine are provided for your convenience and use during your stay.

Should the owners approved cleaning company deem that a deep clean be required following your stay you will be liable for costs which will be deducted from the Breakages Deposit. Should the costs exceed this you will be sent an invoice detailing all costs.

Payment

All monies owing must be available in cleared funds by their due dates. Payments may be made via online BACS transfer, sterling cheque or Paypal.

Paypal payments are subject to a 2.5% surcharge.

Any non-sterling payments are **only** accepted via BACS transfer or Paypal. We cannot accept Euro cheques.

Cheques should be made payable to: Neil Westwick, and sent to 10 Christchurch Close, Arbury, Nuneaton, WARCS, CV10 7GD.

Bank account details for BACS transfers will be provided upon request when the reservation is made.

Damage or Loss

The apartment fixtures, fittings and effects should be left in the same state of repair, order and cleanliness inside and out, as they were when you arrived. Any breakages or damage will be deducted from your breakage deposit

Any damages to structure, fixtures or fittings should be reported to the owners representative immediately. Likewise, please report any damage found upon your arrival.

In the case of major damage or loss you will be liable for all costs, including but not limited to repairs, replacement items, labour charges, materials and loss of income. Any work will be carried out by the owners preferred contractor in the quickest possible time. You will be sent an invoice detailing all charges exceeding the breakage deposit.

Security

All doors and windows should be closed and locked whenever you leave the apartment

The owner accepts no liability for your property.

Should any damage or loss occur to the fixtures and fittings of the apartment due to your negligence you will then be liable for them as well as your own property.

Insurance

It is a material condition of your booking that you must have adequate holiday insurance for your entire party to cover medical, injury, personal property and cancellation charges. The owner accepts no liability whatsoever for loss or damage caused during your holiday. Likewise any injury or loss of life caused on or around the property is excluded.

Restrictions on use

- No Single Sex Groups without prior agreement from the owner
- No groups of under 21's will be permitted
- Only those named on the Booking confirmation shall use the apartment
- The maximum occupancy of the apartment 4 persons (total adults and/or children) and this shall not be exceeded
- No Pets - should you be found to have had an animal on the premises you will be charged for a deep clean
- No Smoking - should you smoke on the premises you will be charged for a deep clean to remove any stains/lingering smell

Availability

The owner is not responsible for the availability of the on site facilities such as the swimming pool, tennis court or gymnasium. Should the owner be made aware of any problem you will be notified, where possible, in advance of your departure.

Termination

Should you be found in breach of any of these conditions or should the owner and/or their representative receive complaints the owner reserves the right to terminate this contract immediately and ask you to leave the apartment with no right to a refund.

The owner reserves the right to refuse any booking.

These terms and conditions are governed by UK Law; as such any disputes will be settled in the UK.